

Role Details	
Job Title:	Domiciliary Carer
Job Overview:	- To provide care in accordance with best practice and legislative requirements, reflecting policies and procedures and agreed standards under direction of the line manager. - To support and enable service users to maintain skills and personal interests while delivering person-centred care unique to each individual - To implement a proactive approach to care and support provision which encourages independent living - To maintain skills at a current level and undertake such training and development as required, from time-to-time, to maintain and progress knowledge

Responsibilities and Duties of the Job	
Role-specific Duties:	The responsibilities include but are not limited to the following: - Ensure that service users are at the heart of care delivery and their wishes and preferences are respected to enhance their wellbeing - To contribute to the efficient running of the service - Support service users to maintain their relationships and connections with the local community - Ensure care plans and other information about how to support service users are followed - To deliver the care and support required in accordance with the training supplied by the organisation - To adhere to the company policies and procedures - Be responsible for informing the Senior Carer of any changes in the needs of service users - Be responsible for promoting and safeguarding the welfare of those individuals they support - To ask for help and guidance as and when required - Where the organisation operates a logging in and out system, to ensure that all entries are timely and accurate

	• To accurately record the care and support delivery provided • To be prepared to travel to each service user in all weathers • To provide personal care including the following areas of assistance: ○ Showering/bathing ○ Assisted wash/foot soak ○ Oral care ○ Toileting ○ Catheter care ○ Hair care • To provide light domestic assistance in the following areas: ○ Bed making ○ Cleaning bathroom ○ General hygienic clean ○ Hoovering ○ Emptying bins ○ Dusting ○ Laundry- washing, drying, folding and putting away • To dispense medication following the service's policies and procedures
--	---

Working with Others:	• Develop effective and positive working relationships with other employees within the service • Work in cooperation with members of the multidisciplinary teams to maximise opportunities for service users • If desired by the service user, maintain and develop relationships with their family, friends and other people important in their life
Other Duties:	Other duties and responsibilities to be undertaken may include any (or all) of the items in the following list: • Seek opportunities for personal and professional growth • Be a role model for other carers and be an ambassador for the service • Be professional, polite and reasonable at all times • Promote a positive image for the people and employees of the company

Personal and Professional Development:	• Have a knowledge of, and work within, the Fundamental Standards • Understand the regulatory framework that governs the service, including the role of the CQC and its requirements • Commit to achieving the relevant qualifications proportionate with the role • Attend statutory training and any other training as directed by management • Understand and follow all policies and procedures relevant to the role • Be open to learning opportunities • To attend regular supervisions and working observation sessions
--	--

Person Specification		
Specific Requirement for Qualifications	Essential	Desirable
Good English – written and verbal	x	
RQF Qualifications in Social Care		x

Specific Requirement for Skills	Essential	Desirable
Proficient Written Skills		
Maintain all care plans/care records in accordance with the service's policy	x	
Communication Skills		
Supervise and communicate effectively with staff to ensure that shifts run smoothly, making sure all work is carried out in an organised and efficient manner, taking into consideration peoples' preferences	x	
Excellent written and verbal communication skills	x	
Be able to show empathy and sensitivity	x	
Methodical and logical approach to problem solving	x	
Build and maintain strong relationships with service users	x	
Ability to digest rules, guidance, inspection information and translate that into deliverable process and procedure	x	
Ability to communicate and work as part of a team with service users, colleagues and professionals	x	
Problem-solving Skills		
Plan, develop, implement and assess approaches to promote health and wellbeing	x	
Recognise and report situations where there might be a need for protection	x	
Carers need to be able to adapt to and address situations quickly		
Promote the effective resolution of team conflicts		x
Able to identify and process information such as changes in service users and provide solutions to overcome issues	x	
Organisational Skills		
Ability to plan and organise	x	
Excellent attention to detail	x	
Knowledge		
An understanding of the health and social care sector and the provision of care	x	
Basic understanding of respecting rights, dignity, privacy, equality and diversity	x	
An understanding of person-centred care	x	

Specific Requirement for Previous Experience	Essential	Desirable
Previous experience of working in a similar environment		x
Previous experience of working in a similar role		x
Experience of working with people, in particular, those that may have additional support needs		x

Specific Requirement for Immunisations/Vaccinations	Essential	Desirable
COVID-19 Vaccination dose 1 and dose 2		x
FLU Vaccine		x